



Borrower Assistance Form

You can help by answering the questions below as completely and accurately as possible.* If you have a co-borrower, please fill in his or her information, too.

*This information will only be used to aid in the evaluation of homeownership preservation options, not for any other purpose.

You can type your answers right into this form and fax or mail it in. See the instructions on the next page.

1. To help us locate your loan, please provide your name(s).

Borrower Name

Co-borrower Name

2. What are your current phone numbers?

Borrower Home Phone Co-borrower Home Phone

Borrower Work Phone Co-borrower Work Phone

Borrower Mobile Phone Co-borrower Mobile Phone

3. Do you have your WaMu loan number?

Yes/No options with input field

4. What is the address of your property?

Street Address Apartment Number

City State Zip

5. Do you (or your co-borrower) have a different mailing address?

Yes/No options

6. Please enter any additional mailing addresses.

Borrower Street Address Apartment Number

City State Zip

Co-borrower Street Address Apartment Number

City State Zip

7. How many people live at your address?

1-6 or more options

8. How many of the people living at this address are dependents?

1-6 or more options

9. What is the reason you are having trouble with your home loan payments?

Large empty text box for answer

10. Would you prefer to keep your home or sell it?

Keep my home / Sell it options

11. If you want to sell, is it listed for sale?

Currently listed / Was listed previously / Was never listed options

12. Do you have any other loans on the home?

Yes/No options

13. If you have other loans on the home, approximately how much do you owe on all other loans combined?

Horizontal line for answer

14. Have you already spoken to a debt counseling service?

- Yes No

15. How many cars do you own?

- 1 2 3 4 or more

16. Please enter how much you pay for the items below each month, and total them in the last row.

EXPENSE	BORROWER	CO-BORROWER
Other Home Loans, Rent & Liens	\$	\$
Auto Loan(s)	\$	\$
Auto Insurance & Other Expenses	\$	\$
Credit Cards & Installment Loans	\$	\$
Health Insurance	\$	\$
Medical Expenses	\$	\$
Child Care, Child Support & Alimony	\$	\$
Food & Miscellaneous Spending Money	\$	\$
Utilities	\$	\$
Other _____	\$	\$
Other _____	\$	\$
TOTAL	\$	\$

17. Please enter your income details below and total them in the last row.

INCOME	BORROWER	CO-BORROWER
Gross Wages	\$	\$
Other Income (unemployment, child support, etc.)	\$	\$
Other _____	\$	\$
Other _____	\$	\$
TOTAL	\$	\$

18. Please enter how much money you have in the assets below, and total them in the last row.

ASSET	BORROWER	CO-BORROWER
Checking Account(s)	\$	\$
Savings & Money Market Account(s)	\$	\$
Stocks, Bonds & CDs	\$	\$
Retirement Account(s)	\$	\$
Home Equity	\$	\$
Other Real Estate Equity	\$	\$
Cars (with no loan payments)	\$	\$
Other _____	\$	\$
TOTAL	\$	\$

I (we) agree that the financial information provided is an accurate statement of my (our) financial status. I (we) understand and acknowledge that any action taken by the lender of my (our) home loan on my (our) behalf will be made in strict reliance on the financial information provided. My (our) signature(s) below grants the holder of my (our) home loan the authority to confirm the information I (we) have disclosed in this financial statement, to verify that it is accurate by ordering a credit report and to contact my (our) real estate agent and or credit counseling representative (if applicable). By signing below, I (we) advise you that if I (we) should hereafter agree to a repayment plan for my (our) home loan, reinstate my (our) home loan, or pay off my (our) home loan in full, then by doing so and without the necessity of any further action on my (our) part, I (we) hereby expressly withdraw this request for a loan workout. In that event, I (we) hereby direct you to take no further action to process this request for a workout.

X _____ Date **X** _____ Date
 Borrower Co-borrower

WaMu Cares Borrower Assistance Checklist

Thank you for taking steps to resolve your home loan issues.

We'll contact you soon!

DON'T FORGET! DID YOU...

- Fully complete all questions?
Remember: If you have a co-borrower, we need his or her information, too.
- Sign and date this form?
- Include copies of your:
 - Checking account statement(s)
 - Savings account statement(s)
 - Income history:
 - If you are self-employed—your past six months' profit-and-loss statements and most recent Federal tax return
 - If you receive regular paychecks—your two most recent pay stubs
- Copy the completed form for yourself?

GREAT!

Now, either fax or mail your information to WaMu.

- **Fax:** 904-886-1328 or 904-886-1329
- **Mail:** WaMu Home Ownership Preservation, 7255 Baymeadows Way, JAXA2000, Jacksonville, FL 32256