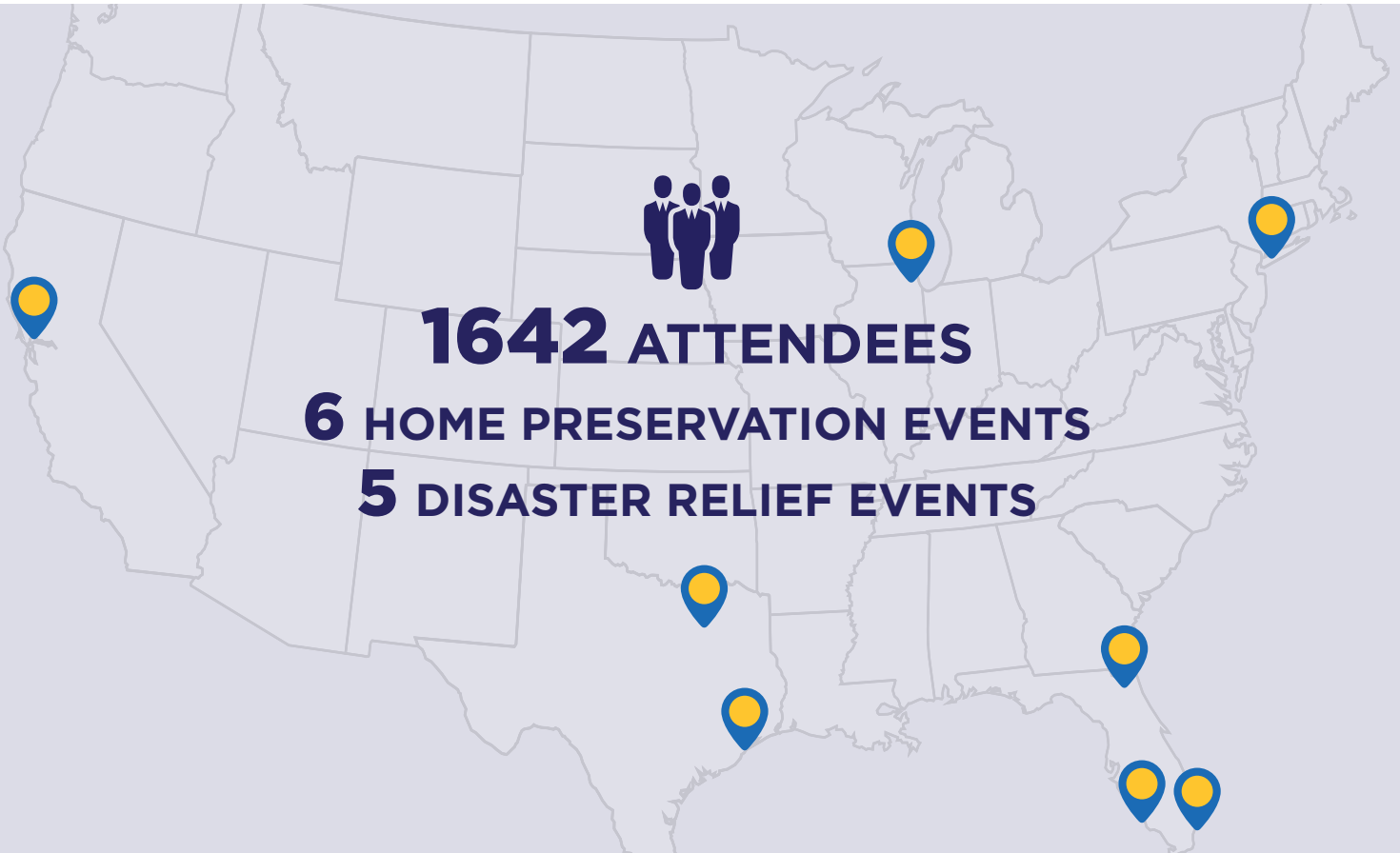




2017 Events

HOME PRESERVATION



MARKETS SERVED

Dallas/Fort Worth, TX • Miami/Fort Lauderdale, FL • Queens /Long Island, NY
Chicago, IL • Humble/Houston, TX • Santa Rosa, CA • Jacksonville/Ft. Meyers FL



53%
reached out for help
for the first time



89%
very satisfied or
satisfied with servicer



59%
had completed an
intake package before



53%
were previously denied
or fell out of a
loan modification



45%
mortgage more than
90 days delinquent



37%
first-time loan
modification applicant